Complaints on Website of NDMC

4030. SHRI C RAMACHANDRAIAH : Will the Minister of HOME AFFAIRS be pleased to slate :

(a) whether it is a fact that the website of NDMC launched recently is also programmed to receive complaints on its services;

(b) the number and nature of complaints received on the website in first seven days of launching; and

(c) whether it is a fact that no action has been taken so far on the aforesaid complaints nor have been acknowledged till date, if so, the reasons therefor ?'

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI CHENNAMANENI VIDYASAGAR RAO) : (a) Yes, Sir. The website of New Delhi Municipal Council which was launched in June. 2001 can at present receive complaints through e-mail.

(b) No complaint was received during this period.

(c) Docs not arise,

Water Logging in DIZ area of NDMC

4031 MISS FRID A TOPNO : Will the Minister of HOME AFFAIRS be pleased to state :

(a) whether Government are aware of the fact thai in the NDMC area, Sector D, (Qrs. No. 643 to 690 between two lines) DIZ area, Mandir Marg. New Delhi, water logging takes place due to improper drainage facility in the area;

(b) whether Government has instructed the NDMC to provide the basic civic facilities in that area;

(c) if so. the details thereof; and

(d) what action Government propose to lake in the mailer ?